Instructor: Ken Gann Office: MS 444

Office Hours: M, W 2:30 - 3:20 pm or by appointment

Telephone: Office 744-5701, Math Office Secretary 744-5688

E-mail kengann@math.okstate.edu Class Website https://oc.okstate.edu/

Feel free to e-mail me at anytime to set up an office appointment. Please note that when you send me an e-mail, it must have a Subject LINE and you must state your section number Also I will not conduct any course business via e-mail. Any questions or issues involving class policies or grades in the course must be done in person in my office.

The class website will have valuable information pertaining to this course including lecture notes and homework assignments. Most of these are Microsoft Word documents. I would suggest that before coming to class, you print off the lecture notes and bring them with you to help with taking notes and following along with the lecture. Homework for each lecture should be completed for discussion in the guiz sessions.

OSU Official Syllabus Attachment: The OSU Syllabus Attachment for 2011 Spring Semester is available at http://osu.okstate.edu/acadaffr/aa/PDF%20Files/sylatspr.pdf Please read this online.

Textbook/Graphics Calculator

- APPLIED CALCULUS, by Hughes-Hallett, etal;
- A graphics calculator is required for this course. Your instructor will be using a TI-83 Plus.

MLRC: Mathematics Learning Resource Center.

Location: Classroom Building 4-th floor

Learning aids/Services: Free tutoring by the TAs – time and place to be announced.

ATTENDANCE: Your attendance will be recorded by having you sign an attendance sheet distributed during the class period. Students must attend the entire class period (including Thursday sessions) to receive attendance credit. Do not sign the attendance sheet for another student or ask another student to sign for you. This is a serious offense. Any student misrepresenting his or her attendance or that of another student on the signup sheet is committing academic fraud. You will receive an F in the course and will be reported to the University Misconduct Office. If your objective for attending a class is to simply sign the attendance sheet and leave early, then you are abusing the system. If you are identified, your attendance credit will be voided.

Student Class ID

After the drop and add period ends and the roll is official, you will be given a Student Number for the class. This number will consist of your section number followed by a dash, followed by a sequential number indicating your alphabetical order in your section. You must remember this Student Number and put it on all quiz and exam papers. If you fail to put your Student Number on a paper, you will lose 5 points on the paper.

Examinations. There will be three (3) fifty-minute examinations with a maximum possible score of 100 points each and a 200 point comprehensive final examination. Make-up examinations will be given only for very serious and unavoidable conflicts and only if your request to present a make-up examination is approved by your instructor in advance. Documentation will be required. If this condition is not satisfied, it is understood that the opportunity to present a make-up examination is voided. Bring your student ID to each examination, papers will not be graded without an official OSU

All of these exams will be given in the Lecture classroom. You will need your calculator on the exams. The exams will be closed-book but you will be allowed to use a 3" by 5" note card. Baseball caps or hats with wide brims are not allowed during any exam or quiz. Bring your OSU Student ID card to all examinations for identification.

Quizzes - You will be given 12 quizzes, each worth 20 points, in the discussion classes on Thursdays.. The two lowest scores will be dropped leaving a total possible of 200 points. You may use your calculator, but the quizzes will be closed-book with no notes or note cards allowed. Absolutely no makeup quizzes will be given. schedule of quiz dates is given in the attached Class Schedule. Students must attend the full discussion period to take a quiz. Coming to class late will void the opportunity to take a quiz.

Lecture Attendance / Low Exam Replacement Policy If you make a low score on one of your hour exams but make a higher percentage score on the final exam, it may be possible to replace that low exam score with your final exam percentage. This right or privilege is only applicable if you have four (4) or fewer absences. Only one hourly exam score is eligible for this substitution and a missed exam can not be replaced. A student with more than 8 absences will receive an automatic grade of "F". Details on attendance policy is on page 6.

No Excused Absences / No Makeups for quizzes or exams. A student may be allowed to accomplish the work prior to the due date if the instructor is notified prior to the exercise and approves the request.

In this course there are no excused absences and no makeup exams or quizzes. This policy will be firmly applied with no exceptions. Sickness, emergencies, personal/family issues, vacation plans, military obligations, and even University sponsored / approved absences are all not accepted. Consequently, there is no point in discussing the reason for your absence or the reason for the missed exam or quiz with your instructor – it will not be excused. One exception is: Athletes must have a letter from the Athletic Department and must talk to the instructor one week prior to travel before any scheduled absence. All Work will be accomplished before the absence date.

<u>Homework</u> – A set of homework problems, reflecting principles from that week's lectures, will be posted on the class website. It is the student's responsibility to complete and understand the posted homework assignments prior to Thursday's session. Students may be asked to present their solutions on the board.

Most of the quiz questions will be very similar to homework problems you have been assigned. In general, the material tested on each quiz will be the material covered since the last quiz.

Course Grading

1.	12 Quizzes	200 points	lowest two will be dropped
2.	Exam 1	100 points	low hourly exam score may be replaced by the
3.	Exam 2	100 points	average on the final with 4 or less absences.
4.	Exam 3	100 points	
5.	Comprehensive Final	200 points	
	Total	700 points	

Semester grades will be assigned based solely on total points earned in the course subject to the Lecture Attendance Policy.

The course grades will be firmly, fairly and equitable assigned with no curving using the table below:

Α	630	-	700	points	90%
В	560	-	62 9	points	80%
С	490	-	559	points	70%
D	420	_	489	points	60%
F	0	-	419	points	Below 60%

The instructor will not send or discuss grades via e-mail . The student must come to my office or the TA's office for progress reports.

Who Should You Talk To

- Questions about homework or course material see your Quiz Session Instructor or the instructor or attend the special tutoring.
- All questions or issues concerning your grades or progress in the course, class policies, grading of an exam or quiz, attendance, etc. should be directed to me <u>in my office</u> (not by e-mail, not before/after class).

Office Hours

My office hours are listed on page 1. Your Quiz Session Instructors will give you their office hours during the first Quiz Session meeting. I encourage you to take advantage of these hours for help with the course material. Feel free to drop by anytime we're in. However, since we have a lot of students, this time will be on a first-come, first-served basis. If your schedule conflicts with these times, e-mail us and we can arrange an appointment at a mutually acceptable time.

Classroom Decorum

Because of the size of this class, any activity that is noisy or disruptive affects a large number of students. You are expected to act in a respectful, non-disruptive manner in the classroom. Cell phones, pagers and other electronic devices are to be turned off and put out of sight before the beginning of class. Activities during the Lecture such as visiting other students, reading the newspaper, and working on material for another class, sleeping or eating show contempt for the learning process. During the semester if another student is creating a disturbing or distracting environment for you, please let me know and I will correct the situation quickly.

The discussion classes are designed to answer questions on homework and class material. The students should try all the homework problems and be prepared to ask and answer questions before they go to these sessions.

Class Format

- 1. Lectures: Mondays and Wednesdays 1:30 2:20 pm ANSI 123
 - Each Lecture will cover 1 or occasionally 2 sections from the textbook (see attached schedule)
 - You are responsible for all the textbook material, even if it is not discussed in the Lecture
 - There will be very little, if any, time for questions on homework.
 - Attendance is very important and will be recorded each day.
 - Hourly exams will be given during Lecture times in the Lecture classroom (see attached schedule)
- 2. Discussion Sessions: Thursdays 75 minutes (start time/classroom depends on your section)
 - You may ask questions about the Lecture material and/or homework problems
 - Quiz Session Instructors may present additional material to expand or enhance the Lecture material
 - Quiz Session Instructors will return and discuss quizzes and exams
 - Attendance is very important and will be recorded each day.
 - Quizzes will be administered as scheduled

Working with another person or in study groups can be helpful in learning the material.

One of the non-content goals of this course is to improve your mathematical communication skills. You are getting practice at reading mathematics in step 1: listening to mathematics in step 2 and step three: speaking about mathematics and writing mathematics in step three; and completing assignments in step four. The four step learning method not only increases your retention of concepts but also gives you practice with several communication skills.

A major cause of failure in Math 2103 is attitude. If you expect to fail, you will fail. If you plan to do as little work as possible with no plan to learn anything from the course, you will fail. If you plan to memorize a few facts in cram sessions, you will probably fail. What is important is to learn the concepts involved, finding rates of change and applying these mathematics to solve real problems. It is also important to learn to communicate these concepts to others including the instructor.

Drop and Withdrawal Policy (General University Policy 2-0206). "Dropping" means withdrawing from a specific course with "withdrawal" means withdrawing from all courses and leaving the University for the balance of the term. The drop and withdrawal dates are noted on the attached calendar. IT IS YOUR RESPONSIBILITY TO KNOW AND COMPLY WITH ALL DEADLINES. Reasons similar to those listed below will not result in approval for dropping a course after the deadline (from OSU Policy 4.03):

- a. Student's lack of knowledge or misunderstanding of the deadline.
- b. Student waited to get the results of an exam or other assignment.
- c. Student's grades have declined since the deadline.d. Student doesn't need the course for graduation.
- e. Different deadlines existed at a previous school.

Academic Dishonesty/Misconduct. The university has explicit rules governing academic dishonesty and academic misconduct. The policies are detailed in the document "Student Rights and Responsibilities Governing Student Behavior." It is available from the Deans' Offices, the Provost's Office and various other places around campus. The university policies will be followed in this class. The minimum penalty for an act of academic dishonesty will be the assignment of a grade of 0 on the examination or homework assignment.

Special Accommodations for Students. "If any member of this class feels that he/she has a disability and needs special accommodations of any nature whatsoever, the instructor will work with you and the Office of Disabled Student Services, 326 Student Union, to provide reasonable accommodations to ensure that you have a fair opportunity to perform in the class. Please advise the instructor of such disability and the desired accommodations at some point before, during, or immediately after the first scheduled class period." (from M. S. Keener, August 3, 1998).

Final Note. The instructor will communicate any changes in this syllabus to you in class.

CLASS SCHEDULE

weel	k D <u>ate</u>	Topic	Quizzes by sections
1	January 10	#1.1 What is a Function?	
	January 12	#1.2 Linear Functions	
	January 13	Discussion Sections	
2	January 17	Holiday	
	January 19	#1.3 Rates of Change	
۔ سے انتر ادر ادا کا کا کا	January 20	Discussion Sections	Quiz #1 1.1, 1.2
3	January 24	#1.4 Applications to Econom	
	January 26	#1.5/1.6 Exponential fns/N	atural Logs
*****	January 27 	Discussion Sections	Quiz #2 1.3, 1.4
4.	January 31	# 1.7 Exponential Growth/Dec	
	February 02	#2.1 Instantaneous Rate of C	hange
	February 03	Discussion Sections	Quiz #3 1.5, 1.6, 1.7
5	February 07	#2.2 Derivative Function	
	February 09	Exam 1 Sections 1.1-1.7, 2.1	
	February 10	Discussion Sections	Quiz #4 2.1,2.2
6	February 14	#2.3 Interpretations of the De	rivative
	February 16	#2.4 The Second Derivative	
~======	February 17	Discussion Sections	Quiz #5 2.3
7	February 21	#2.5 Marginal Cost and Rever	 1ue
	February 23	#3.1 Derivatives of Powers an	d Polynomials
	February 24	Discussion Sections	Quiz #6 2.4, 2.5
В	February 28	#3.2 Exponential / Logarithmi	c Fns.
	March 02	#3.3 The Chain Rule	
×======	March 03	Discussion Sections	Quiz #7 3.1, 3.2
9	March 07	#3.3 The Chain Rule continue	d (Revue for Exam 2)
	March 09	Exam 2 2.2-2.5, 3.1-3.3	
	March 10	Discussion Sections	Quiz #8 3.3
10	March 14	Spring Break	
	March 16	Spring Break	
	March 17	Spring Break	
 1	March 21	#3.4 Product & Quotient Rule	
	March 23	#3.4 Product & Quotient Rule	
		#4.1 Local Max/Min	
	March 24	Discussion Sections	Quiz #9 3.4

12	March 28 March 30 March 31	#4.1 Local Max/Min (cont.), 4.2 Infle #4.2 Inflection Pts (cont if needed), #4.3 Global Max/Min Discussion Sections	ction Pts <u>Quiz #10</u> 4.1, 4.2
13	April 04 April 06 April 07	#4.4 Profit, Cost and Revenue #4.5 Average Cost Discussion Sections	<u>Quiz 11</u> 4.3, 4.4
14	April 11 April 13 April 14	#4.6 Elasticity of Demand Exam 3 3.4, 4.1- 4.5 Discussion Sections	<u>Quiz #12</u> 4.5, 4.6
15	April 18 April 20 April 21	#9.1 Functions of Two Variables #9.3 Partial Derivatives Discussion Sections	
16	April 25 April 27 April 28	#9.4 Computing Partial Derivatives #9.5 Critical Points/Optimization Discussion Sections	Algebraically

Final Exam Comprehensive – Wednesday May 04, 2:00 – 3:50 p.m. Lecture Room. It cannot and will not be changed

Dates to Remember

Last day to add a course(nonrestrictive)
Last day to drop a course with no grade and no fees
Last day to drop a course(Automatic Grade of W)

Tuesday January 18 Tuesday January 18 Friday April 08

Attendance Policy 4 / 8 Rule

How well a student performs in a course is usually highly correlated with his/her attendance. Because of the importance I place on our class sessions as active learning opportunities, attendance is a required element of this course. That is, if you miss more than eight (8) lecture and quiz sessions, you will automatically receive an F in the course.

The 4/8 Absence Rule will be strictly enforced. More than four (4) lecture and quiz absences make you ineligible for the Low Exam Replacement Policy. More than eight (8) lecture absences earn an automatic F in the course.

In this course, there is no such thing as an excused absence. If you were not physically present for a class, then you were absent.

<u>The only exceptions are</u> <u>Absences due to University-sponsored activities and military training may be excused, but only with official documentation and accepted by the instructor.</u> The attendance policy is liberal enough to accommodate an occasional absence without serious penalty.

Attendance will be recorded by having you sign an attendance sheet which will be distributed during the lecture period. It is your responsibility to make sure that you sign the attendance sheet during each lecture. Any student failing to sign the attendance sheet will be considered absent for that session. Do not sign the attendance sheet for another student or ask another student to sign for you. This is a serious offense of academic fraud and will be treated as such. You will be reported to the University Academic Integrity office with a recommendation of an F! in the course.

Proper attendance also means arriving on time and remaining until the class is dismissed.

It is your responsibility to arrive in lecture no later than 1:30. You are not allowed to enter the lecture classroom after the lecture has begun. If you are late for whatever reason, please respect your classmates and do not interrupt the class session already in progress. Students entering the classroom late will be asked to leave.

If your objective for attending a class is to simply sign the attendance sheet and leave early, then you are abusing the system. You will be counted as absent if you are late or leave early. If a student is late and does not sign the attendance sheet before it is returned to the instructor, he/she will be counted as absent.

Students who continue to attempt to enter late or leave early will be reported to the Academic Integrity office and appropriate University policies will be applied.



OKLAHOMA STATE UNIVERSITY SYLLABUS ATTACHMENT SPRING 2011

http://osu.okstate.edu/acadaffr/aa/syllabusattachment-Spr.htm

WE ARE VERY CONCERNED ABOUT YOUR SUCCESS AS A STUDENT AT OSU. THIS INFORMATION IS PROVIDED TO ANSWER QUESTIONS MOST OFTEN ASKED BY STUDENTS.

IMPORTANT DATES

Last day to add a class (without instructor permis	sion) 1/18/11			
Last day to drop a course with no grade	·			
and no fees charged for courses	1/18/11			
Last day to withdraw completely from the				
University and receive a 100% refund	1/18/11			
Last day to enroll (late fee charged beginning 1/7				
Last day to add a class (with instructor permissio	n) 1/21/11			
Last day to drop a course with an automatic				
"W" and receive a 50% refund	1/21/11			
Last day to withdraw completely from the				
University and receive a 50% refund	1/21/11			
Last day to post 6 week grades for 1000				
& 2000 level courses	2/22/11			
Last day to file diploma application	4/1/11			
Last day to drop a class with an automatic "W"	4/08/11			
Last day to withdraw completely from the				
University with an automatic "W"	4/08/11			
Last day to withdraw completely from all OSU				
classes with an assigned "W" or "F"	4/22/11			
Pre-Finals week	4/25 – 4/29/11			
Final examinations	5/2 – 5/6/11			

Note: For outreach, internet, and short course drop/add dates, see the **Short Courses** link on the Registrar's <u>Academic Calendar</u> webpage.

SPRING SEMESTER HOLIDAYS

Martin Luther King Day*	1/17/11
Spring Break	3/14 - 3/18/11
*University closed	

DROPPING A COURSE AND WITHDRAWING FROM THE

<u>UNIVERSITY</u> Students often confuse these terms http://osu.okstate.edu/acadaffr/DropAdd.htm.

Dropping a Course (or courses) may occur during the first twelve weeks of the semester. This means, however, that you are still enrolled in at least one other OSU course. (Remedial courses cannot be dropped without written permission of the advisor.) After the twelfth week (April 8,2011), a course may be dropped by petition but only when verifiable extenuating circumstances can be demonstrated. Verifiable extenuating circumstances must be reasons beyond your control, such as illness or accidental injury. Poor performance in class is not an extenuating circumstance. You must obtain a petition to drop a course after the deadline from your advisor and get the signature of your advisor and dean with a grade of "W" or "F" assigned by the instructor. The Late Drop Panel must then approve the petition.

Withdrawing from the university means that you are dropping all of your courses and are no longer enrolled for the current semester. This may occur until the Friday before pre-finals week (April 22, 2011). The withdrawal process is initiated in your dean's office. CHECK THE IMPORTANT DATES SECTION FOR THE "DROP" AND "WITHDRAWAL" DEADLINES FOR THIS SEMESTER.

ACADEMIC INTEGRITY POLICY

Oklahoma State University is committed to the maintenance of the highest standards of integrity and ethical conduct of its members. This level of ethical behavior and integrity will be maintained in this course. Participating in a behavior that violates academic integrity (e.g., unauthorized collaboration, plagiarism,



multiple submissions, cheating on examinations, fabricating information, helping another person cheat, unauthorized advance access to examinations, altering or destroying the work of others, and fraudulently altering academic records) will result in your being sanctioned. Violations may subject you to disciplinary action including the following: receiving a failing grade on an assignment, examination or course, receiving a notation of a violation of academic integrity on your transcript, and being suspended from the University. You have the right to appeal the charge. Contact the Office of Academic Affairs, 101 Whitehurst, 405-744-5627, academicintegrity.okstate.edu.

CLASS ATTENDANCE IS IMPORTANT

Class attendance is a critical component of learning; therefore, you are expected to attend and participate fully in all scheduled class meetings. Many instructors consider attendance so essential that your grade may be affected by your absence. SOME DEPARTMENTS AND PROFESSORS HAVE MANDATORY ATTENDANCE POLICIES. If no written attendance policy is provided before the last day to add a class without instructor permission, no penalty may be assessed for class absences although you may not be permitted to make up certain in-class activities. If you are required to participate in official universitysponsored activities or military training you should receive an excused absence unless the written course attendance policy indicates otherwise. If you will be absent from class for sponsored activities, you must provide prior notification of the planned absence to the instructor. You may be required to submit assignments or take examinations before the planned absence.

If you must be absent from classes due to illness or other extenuating circumstances, it is your responsibility to notify instructors at the earliest possible time and determine if missed assignments can be submitted.

PRE-FINALS WEEK POLICY

Final examinations are scheduled at the end of each semester and are preceded by pre-finals week, which begins seven days prior to the first day of finals. During pre-finals week, all normal class activities will continue; however, no assignment, test, or examination accounting for more than 5% of the course grade may be given; and no activity or field trip may be scheduled that conflicts with another class. This excludes makeup and laboratory examinations, out-of-class assignments (or projects) made prior to pre-finals week, and independent study courses. No student or campus organization may hold meetings, banquets, receptions, or may sponsor or participate in any activity, program, or related function that requires student participation. Contact the Office of Academic Affairs, 405-744-5627, 101 Whitehurst.

FINAL EXAM OVERLOAD POLICY

In the event that you have three or more final exams scheduled for a single day, you are entitled to arrange with the faculty member instructing the highest numbered course (4 digit course number) or two highest, if you have four finals on one day, to re-schedule that examination(s) at a time of mutual convenience during final exam week. You may not reschedule common final exams unless you have common exams scheduled at the same time. You should submit this request in writing, with a copy of your class schedule, at least two weeks prior to the beginning of final exam week. The faculty member has one week prior to the beginning of final exam week to arrange a mutually convenient time for administration of the final exam, after which you take the request to the Office of Academic Affairs, 101 Whitehurst.

INFORMATION TECHNOLOGY

Student Email - OSU uses your OKSTATE.EDU email address for electronic correspondence. If you do not use the OSU email system you must redirect your okstate.edu email using the Orange-Key System (www.okey.okstate.edu). Failure to maintain an accurate missed or lost university

communications. For email assistance contact the ÎT Helpdesk at 405-744-HELP (4357).

Computer Labs - A complete description of computer labs and hours of operations are available at their website:

home.okstate.edu/ITDlabs. Lab information is also available by calling the Information Technology Help Desk, 405-744-HELP (4357).

LIBRARY HOURS

Edmon Low Library (405-744-5029) Digital Library Toll Free: (1-877-744-9161)

 Monday-Thursday
 7:30 a.m.-2:00 a.m.

 Friday
 7:30 a.m.-10:00 p.m.

 Saturday
 9:00 a.m.-10:00 p.m.

 Sunday
 9:00 a.m.-2:00 a.m.

*Hours will vary during University holidays.

*Contact the following for information on hours of operation:

Architecture Library 405-744-6047
Curriculum Materials Library 405-744-6310
Veterinary Medicine Library 405-744-6655

Library web address: www.library.okstate.edu

GENERAL EXPECTATIONS OF STUDENTS

By enrolling at Oklahoma State University, you accept responsibility for complying with all University policies and contracts, and for local, state and federal laws on- or off-campus that relate to the University's mission. The Student Rights and Responsibilities Governing Student Behavior document explains the standards of behavior expected of you, processes in place for enforcing the rules, and the University's response to violations - http://www.okstate.edu/ucs/SCEA/. In general, the University

expects you to respect the rights of others and authority, represent yourself truthfully and accurately at all times, respect private and public property, and take responsibility for your own actions and the actions of your guests. Call 405-744-5470 for more information.

WHERE TO GO FOR HELP

Instructor - If you have questions regarding your class, talk to your instructor. Faculty members usually include their office hours and/or phone number in the class syllabus. If you cannot locate this information, set a time to meet with your instructor by speaking with him/her prior to or immediately following your class session or check with the departmental office on when the instructor may be available.

Academic Advisor - All students will benefit by conferring with an advisor on a regular basis. If you do not know your advisor, or are unhappy with your advisor, talk to the Student Services Director for your college.

Academic911.okstate.edu - Your online resource for academic and personal success, sponsored by Student Affairs.

Mathematics Learning Resource Center (4th Floor Classroom Building) Tutors are available to answer questions for classes ranging from Beginning Algebra through Calculus II. Tutoring for Differential Equations and Linear Algebra is offered at specific times. Go to www.math.okstate.edu/mlrc or call 405-744-5818.

Writing Center (104 Morrill Hall) The Writing Center helps writers throughout the composing process; you should plan to visit early and often throughout the semester, not just the day before an assignment is due. Tutors will work with you to improve your brainstorming, organizational, and composing techniques. Call 405-744-6671 or go to english.okstate.edu/writing.

Tutoring (214 Student Union) University Academic Services offers free individual tutoring for a variety of courses. Call 405-744-5333. www.okstate.edu/ucs/tutoring.html lists other tutoring services.

University Counseling Services (001 Cordell) Professional counselors offer confidential personal and/or career counseling. Call 405-744-5472 or 405-744-7007 or http://okstate.edu/ucs/.

Office of Student Disability Services (015 University Health Services) - According to the Americans with Disabilities Act, each student with a disability is responsible for notifying the University of his/her disability and requesting accommodations. If you think you have a qualified disability and need classroom accommodations, contact the Office of Student Disability Services. Please advise the instructor of your disability as soon as possible to ensure timely implementation of appropriate accommodations. Faculty have an obligation to respond when they receive official notice of a disability but are under no obligation to provide retroactive accommodations. To receive services, you must submit appropriate documentation and complete an intake process during which the existence of a qualified disability is verified and reasonable accommodations are identified. Call 405-744-7116 or go to http://sds.okstate.edu/.

Office of Affirmative Action (408 Whitehurst) Oklahoma State University policy prohibits discrimination based upon gender, race, color, ethnicity, age, religion, national origin, veteran's status, disability, or sexual orientation. If you believe that you are being discriminated against, you may discuss your concerns and file informal or formal complaints with Mackenzie Wilfong, J.D., 405-744-5371.

SEEK ANSWERS TO YOUR QUESTIONS

The OSU faculty and staff want you to be successful in your educational pursuits. If you have questions or concerns, seek help EARLY. We are here to assist you.